

### **THIRD PARTY ACKNOWLEDGEMENT FOR MOLINA LAB**

We are happy to order your Molina glasses for you. While we are the ones ordering the glasses, we want you to be aware that we are a **Third Party Facility** and have no affiliation with the lab other than sending them your order and checking to make sure they received it.

The lab for Molina glasses is the only lab for the whole state of Washington. We are not able to choose the lab that your order goes to.

We are also unable to rush orders as they have advised us that they do the orders as they come. Unfortunately we have no control over that, nor do we have any control over quality, accuracy or speed of the job on order. Due to the nature of certain prescriptions, some orders are required to be returned to the lab if they are done incorrectly as we check the glasses when they come in. Those are the rules of the lab, not ours.

Our goal is to get the glasses to you as soon as they arrive from the lab. We appreciate your understanding.

The Soundview Eyecare Team

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